



INTENDA

GOVERNMENT
CASE STUDY

INNOVATIVE
REAL-WORLD
SOLUTIONS / FOR
TODAY / FOR THE
FUTURE

FRAXSES



The Army, Navy, Air Force and support divisions all need information on the readiness of the entire Defence Department.

THE CLIENT

Information is a key organisational resource for all levels of management in the public sector. It is central to operations, the provision of services and to the working of a democracy.

Worldwide, Defence Departments face significant challenges in managing information, which ranks as one of their biggest and most valuable assets.

The Army, Navy, Air Force and support divisions all need information on the readiness of the entire Defence Department. Information technology is key in facilitating this, however, it is difficult to find a suitable analytics solution due to the command-and-control structures Defence Departments have in place.

THE SOLUTION

The Army of a Defence Department embarked on a total technology platform upgrade for their Logistics Information Management System. Following the upgrade, the reporting tool utilised for data warehousing and analysis was not able to cater for the new reporting requirements.

In searching for a suitable replacement, the Army identified a need for a solution capable of querying data from more than 60 distributed data sources across the country, and producing centralised reporting on a consolidated basis. Routable queries – the ability to interpret a query and automatically route it to the relevant database to extract data from that unit – were a non-negotiable requirement.

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The product also had to comply with the following criteria:

- a) User-friendly**
- b) Self-service capability**
- c) Different options of view for the same data model**
- d) Data mining online and in real time**
- e) Data mining, interrogating data on data sources at different levels of deployment (Command and Control levels)**
- f) Export capability**

Having gone to market to assess available options, the Army identified the Intenda solution as the best product with the most favourable pricing model.

Within 3 months, all the report requirements had been completed. This enabled the Army to stop making use of Intenda resources, and today, it is completely self-service.

BENEFITS

The Army derived the following benefits from this project:

- a) At a glance, the Chief of the Army can see asset verification status for all units as a collective percentage, without having to access the Logistic Information Management System.
- b) Any information the Chief of the Army requires about different types of vehicles or weapon serviceability is at his fingertips.
- c) System Managers can see the serviceability of a specific fleet of vehicles, weapons, and availability of spares.
- d) Formation Commanders are able to collectively see the availability of a specific capability for training/deployment.
- e) Unit commanders can monitor specific tasks in their unit, without having access to the transaction system.
- f) The software's exporting capabilities allow for offline presentations to be prepared in a very short space of time.
- g) The self-service capability allows users to create data queries for their specific requirements.

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____WE
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DATA
INSIDE
OUT____

THANK YOU
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